

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Greg Udelhoven et al.	Examiner: Shannon S Saliard
Serial No.:	09/886,457	Group Art Unit: 3628
Filed:	June 20, 2001	Docket No.: 1340.002US1
Title:	TRAVELER SERVICE SYSTEM WITH A GRAPHICAL USER INTERFACE FOR ACCESSING MULTIPLE TRAVEL SUPPLIERS	

DECLARATION UNDER 37 C.F.R. § 1.131

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

This declaration is submitted under 37 C.F.R. § 1.131 in response to the rejection of U.S. Patent Application Serial Number 09/886,457 (the "Application"), assigned to Carlson Companies, Inc. to establish the inapplicability of using the reference Schiff et al., US 2002/0022977 A1, published February 21, 2002 ("Schiff"), to reject the claims of the instant application under 35 USC § 103(a). U.S. Patent Application Serial No. 09/886,457 was filed June 20, 2001, and claims priority to a provisional application filed June 20, 2000. Schiff was filed December 1, 2000 and claims priority to a provisional application filed December 3, 1999.

I, Scott Ostlund, do hereby declare:

1. I have been employed by Carlson Companies, Inc., the assignee of the Application from prior to December 3, 1999 until the present. My current job title is Architectural Consultant/Lead Architect. Prior to December 3, 1999 my job title was Senior Systems Analyst.
2. I am a co-inventor of the inventive subject matter of the Application as described, illustrated and claimed therein.

3. Prior to December 3, 1999, the inventive subject matter that is described, illustrated, and claimed in corresponding claims of the Application was completed and reduced to practice in the United States as evidenced by the following:
- a. Exhibit A is a document providing details regarding a context level analysis model for a travel management system (i.e., a traveler service system). Exhibit A provides details regarding various features of the claimed inventive subject matter, including receiving travel related requests from a client arranger associated with travelers (see pages 6 and 12). The dates that have been redacted from Exhibit A are prior to December 3, 1999.
 - b. Exhibit B is a document providing details regarding technical requirements for the travel service system and provides details regarding the various features of the claimed inventive subject matter, including receiving travel related requests from a client travel arranger associated with travelers (see pages 17 and 24). The dates that have been redacted from Exhibit B are prior to December 3, 1999. Other sensitive information not related to the patentability of the claimed subject matter has also been redacted.
 - c. Exhibit C (1 page) is a diagram illustrating the interaction of the traveler service system with various Global Distribution Systems as recited in various claim elements. The last modification date of the file representing Exhibit C is prior to December 3, 1999.
 - d. Exhibit D is a series of diagrams illustrating a process flow related to deferred task routing as recited in the claimed inventive subject matter. The last modification date of the file representing Exhibit D is prior to December 3, 1999.
 - e. Exhibit E is a Microsoft PowerPoint presentation that shows various features of elements recited in the claimed inventive subject matter. The last modification

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Page 3

Dkt 1340.002US1

date of the document containing the slide presentation of Exhibit E is prior to December 3, 1999.

- f. Exhibit F is a copy of an electronic mail that I received indicating that the first call handled by a user of a traveler service system incorporating the inventive subject matter was received on June 28, 1999, the day the electronic mail was sent. Information not related to the patentability of the claimed subject matter has been redacted.
- g. Exhibit G is a copy of a portion of a partition model diagram entitled "TSS Partitioning Model" for a traveler service system incorporating the inventive subject matter. The partition model diagram is dated July 9, 1999 and is for release 1.3 of a traveler service system incorporating the inventive subject matter. At the time the partition model was made, it was customary at Carlson Companies to assign a release number of 1.0 or higher to systems that had been released for general use, with release number 1.0 generally being the first release of a system. Included in the portion of the partition model are objects representing management of deferred tasks, travel order management, and an environment manager for the traveler service system incorporating the inventive subject matter.
4. I further declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true, and further that these statements are made with the knowledge that willful false statements and the like are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of this application or any patent issuing thereon.

Date: MAY 5th, 2008
Scott Ostlund